

WARRANTY CONDITIONS

This warranty applies to KETTLER, NORDICTRACK, PROFORM, TOORX and EVERFIT brands of fitness equipment. The warranty starts from the date of sale/handover of the product unless the contract stipulates otherwise.

The official representative of these brands in Lithuania JSC SKORPIONO TAKAS carries out warranty and post-warranty repairs only in the territories it represents - the territories of Lithuania, Latvia, and Estonia. Also, the company reserves the right to refuse to apply for the warranty if the warranty conditions listed below and/or the instructions for use of the device are violated.

After purchasing the training machine, we recommend that the assembly and initial start-up services be performed by an authorized service representative of Skorpiono Takas. Tel. no. +370 600 08101 (rates are indicated in table No. 2)

Warranty conditions:

- When submitting the product for warranty repair, the buyer must submit the purchase document (receipt, invoice) and other necessary documents, if the seller requires it. Failure to do so will void the warranty.
- If the training machine or other product that weighs more than 10 kg breaks down, the service master comes to the house of the buyer, or to the address where the equipment is placed. All other goods for warranty service must be delivered by the Buyer himself to the warranty center at his own expense, which is located in Nemuno st. 79-5, Panevezys, Lithuania, unless agreed otherwise.
- The product must be delivered in a package that ensures safe transportation. If the product is delivered without packaging, the Seller is not responsible for mechanical damage caused during the transportation of the product.
- The warranty period for products is 24 months, effective from the date specified in the purchase document. Warranty includes spare parts, the arrival of a service master to any city in Lithuania and his working hours.
- All KETTLER, NORDICTRACK, PROFORM, TOORX and EVERFIT equipment is for consumer use only (personal, residential, household use by a consumer) and not for commercial use (commercial use means all other uses, including use for commercial, income producing or rental purposes or when purchased by a business).
- If the failure is not confirmed or (and) in the case of failures that are not covered by warranty obligations and free service, the customer pays all costs related to the transportation of the product to the service center or the arrival of the craftsman to the location, identification of the failure and repair.
- The device is replaced, or the money is returned only if the malfunctions that occurred during operation during the warranty period cannot be eliminated.
- Repaired or replaced products are covered by the warranty for the remaining warranty period.
- The warranty outside the territory of Lithuania, Latvia or Estonia is not valid.

Warranty obligations do not apply in the following cases:

- The warranty does not apply to parts of the fitness machine that wear naturally, such as treadmill belt, torsion belt, batteries, brake pads, shock absorbers, etc.
- In the event of malfunctions due to natural disasters (lightning, flood, earthquake, fires, large fluctuations in air temperature and humidity), animals, improper operating conditions, the user's intention, or carelessness.
- In the event of malfunctions due to illegal, inappropriate voltage sources and fluctuations, electrical network malfunctions.
- Damage caused by foreign objects entering the interior of the machine: sand, liquid (corrosion, oxidation), food, insects, etc.
- If the product was used by person/-s, who do not comply with the maximum user weight specified in the product tech sheets and/or manuals.
- Cosmetic, surface scratches and other damages that have absolutely no effect on the functioning and use functions of the machine.
- If the exercise machine has been stored outside of indoor conditions, in a damp, dusty room or outdoors, in a garage, terrace, gazebo, etc. in a room with temperature fluctuations.
- Damages that occurred after the purchase when the machine was dropped, bumped, or during transportation, when the product is transported by the customer himself.

- Malfunctions were repaired by a service employee/person not authorized by the manufacturer/official representative.
- The product was deliberately damaged and dismantled.
- The product is broken due to the installation of illegal programs and decommissioning.
- Malfunctions were caused by non-original equipment consumables, accessories, and any other non-original products used to ensure the operation of the machine.
- If product warranty stickers, stickers with serial number are damaged or peeled off.
- If the product intended for personal (domestic, family) use was used for commercial activities.
- If the malfunction occurred using consumables, accessories, cleaning agents that are not recommended by the manufacturer in the instructions.
- If the machine was not turned off after each use.
- If the product's operating instructions were not followed.
- If the product was delivered to another country, which is not included in the territories represented by the company (Lithuania, Latvia, Estonia)
- For the tax that was paid for the transportation of the goods, the salary and transport costs of the service people.

Table no.1 Rates and prices for service tasks when warranty is not valid (Eur)

The arrival of the master at a distance from the service center (during working hours: I-V, 9:00-16:00)	
Up to 100 km	30 Eur
Up to 200 km	50 Eur
Up to 300 km	70 Eur

Table no. 2 Prices for assembly and initial start-up of trainers (Eur)

Assembly of treadmill - **100 EUR**
 Assembly of elliptical - **90 EUR**
 Assembly of exercise bike - **80 EUR**
 Assembly of rower – **80 EUR**
 Assembly of power station - **150 EUR**